

## Do you want to speak to the bank? Give us a ring – we are open 07-23.

Our telephone banking service offers a personal service and advice on a wide range of issues to do with your finances.

Our self-service telephone banking solution enables you to manage the most common banking services 24 hours a day, 365 days a year.

To contact us:

1. Call +46 (0)771-22 11 22
2. Select:
  - 9# for information in English
- Then select:
  - 1# for self-service
  - 2# for personal service
  - 3# for other information
3. Enter your personal ID number and #
4. Enter your personal five-digit code and #

Welcome!

PS. Remember that your five-digit telephone banking code is personal. No one other than you is permitted to use your personal ID number and code to contact the bank.

# Telephone Bank

For your personal finances

Please call us on  
+46 (0)771-22 11 22.

You can also visit us at  
[swedbank.se/telefonbanken](http://swedbank.se/telefonbanken) or via  
your saving bank's website.



# Do you want to speak to the bank? Give us a ring – we are open 07-23.

If you have any questions or need a sounding board or advice on your finances, then our advisors are ready to help. Feel free to call our telephone banking personal service on +46 (0)771-22 11 22.

## Personal advice

Our advisors are on hand to help review your finances and offer suggestions when something can be improved. Issues can range from loans and insurance to savings and pensions.

## Everyday finances

Do you need help with your card or do you want to transfer money? Perhaps you have questions about your finances or need information about our online services? We are pleased to help you with your everyday finances.

## Savings and investments

Are you looking to start saving or do you have some money you would like to invest? How you choose to save depends on how long you can do without the money. Get in touch for savings suggestions based on your preferred level of risk and time horizon.

## Pension

Do you have questions about your pension? Would you like to start a pension, make changes to your investments or is it time for a payout? We are here to help.

## Mortgages

Do you require a home loan? Irrespective of whether you need a mortgage promise, want to buy a new home or build an extension or would like to increase your mortgage, contact our telephone banking service.

## Personal loan

Do you need financing to purchase a car, boat, caravan, motor-home or other item? Get in touch for assistance.

## Bank cards and debit and credit cards

With a bank card or a debit and credit card you always have money to hand. You can apply to us for cards and order a replacement card if your previous card has been lost.

## Insurance policies

Would you like advice on home and vehicle insurance? Call us for more information on our comprehensive insurance policies and simple claims management procedures.

# Managing your finances

Manage your everyday finances quickly around the clock with our self-service telephone banking solution.

## Mobile banking

Check your account balance from your mobile.

## Load top-up card

Add funds to a mobile top-up card via our telephone banking service.

## Available amount

Check how much money you have available.

## Most recent transactions

Keep a check on purchases and other account transactions by viewing your most recent transactions.

## Waiting for funds to clear?

Check whether you have any funds waiting to clear.

## Transfer money

Transfer money to your own accounts, joint accounts or someone else's account at the bank.

The quick user's guide contains information on additional services and how to access them.

## Quick user's guide

Do you need a new copy? Visit your local branch or [swedbank.se/telefonbanken](http://swedbank.se/telefonbanken) and go to self-service.

