

Using telephone banking

The number to call is 0771-22 11 22 or +46-771 22 11 22. Telephone banking is free, some services will be charged a fee.

End all your entries with a #.

- 9# List of options.....
- 0# Repeat most recent information.....
- * Repeat last messages read.....
- # Cancel current service.....
- * Cancel key error.....
- 10# Transfer to other account.....
- 90# Transfer to different personal identity/company registration number.....
- 50# Transfer to personal service.....
- Change personal security code.....
- 92# Terminate call.....

Number to our most bought and sold funds

Interest funds

Absolutavkastning Ränta..... 502

Svensk Likviditetsfond..... 503

Mixed funds

Mixfonden..... 601

Premium Balanserad..... 752

Equity funds

Allemanfond Komplet..... 104

Sverigefond..... 201

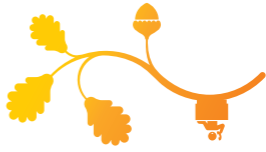
Kapitalinvest..... 202

Ryslandsfond..... 227

Note more fundnumbers here

For complete list of funds and fund codes visit swedbank.se/fondnummer or contact the Telephone bank Personal Service or nearest branch.

Branch | swedbank.se | 0771-22 11 22 | facebook



Telephone banking 0771-22 11 22 Quick User's Guide

och Sparbankerna



Swedbank

Getting started

You can call Self-Service 24 hours a day. Personal Service is available every day 7.00 a.m. to 11.00 p.m.

- 1 Call 0771-22 11 22 and press:
1# for Self-Service.
2# for Personal Service.
3# for information about close of your credit- or debitcard.
- 2 Enter your personal identity number.
- 3 Enter your personal security code.*
- 4 Select service.
- 5 Enter account code or account number.

* Your five digit code to the Telephone Bank is personal. You are the only person who are allowed to use your code to contact the bank.

♥ = Frequently used meny options in Self-Service

Check available balance

- ♥ Connect to "Quick Balance via mobile phone":
Call Self-Service on 077-221122 from your mobile phone. Press 70# to connect. When dialing from your mobile, your amount is given automatically.
Change of account number for Quick Balance71#
Cancel Quick Balance.....72#
- ♥ Available amount, including any credit.....10#
Repeat available amount11#
Available amount, overdraft facility on card.....22#
Current balance14#

Check most recent transactions

- ♥ Most recent transactions.....12#
Most recent transactions, card credit.....23#
- ♥ Amounts paid into account, not credited.....16#
Amounts paid from account, not debited15#
Giro transfers made*32#

Make transfers

- ♥ Between own and joint accounts20#
- ♥ To another person's account at the bank*20#
To/from card credit.....21#
- ♥ Top up Prepay account*73#

Borrow money

- Information on amount owed, interest rate and amount remitted.....60#

Buy/sell shares

- Check buy/sell order placed35#

Services

- Order statement of account by mail.....17#
- Cancel request for statement of account by mail.....18#
- Order statement of account by fax*19#

Savings

- Invest in fund42#
- Make withdrawal from fund43#
- Move fund.....44#
- Transfer investment.....40#
- Value of trust savings account.....41#
- Bospar - balance and points31#

* Subscription required.Call Personal Service to subscribe to this service.

Do you want to talk to us ?

You can call Personal Service between 7.00 a.m. and 11.00 p.m. and get help with more business:



Everyday Economy

Do you want help with your card, do you need financial advice or do you wish some guidance with the Online - or Mobilebank? Get in touch if you want to know more.

Home Loan

Do you need to borrow for you home purchase? When you want a Mortgages in Principle, are buying a new home, building new or want to increase your existing loans on your home you are welcome to contact us.

Savings and Pension

Do you want to start saving or do you have an ammount you want to place? We will give you suggestions on savings suitable to your level of risk and horizon. Do you have questions about your pension? We are glad to help.